

# To **manage** conflict, I can...











- 3. Manage my anger
- Uncover reasons for the disagreement



5. Voice my perspective Forme.





- 6. Seek to understand perspectives
- 7. Listen and summarize (()





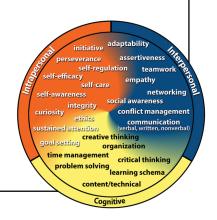
- 8. Plan my response
- 9. Find a solution





Help others find solutions





### **My Conflict Management Workbook [Primary]**

This supplemental workbook for students corresponds directly to the *Conflict Management Lessons [Primary]* (<a href="www.cccframework.org">www.cccframework.org</a>). These activities are designed to be completed over time.

```
communication
              managemen
                                     resolve
                                              understanding
                                    situation discussion
                 scores interpersonal
                            following Students
respectful class talk
                                  group able think interactions
                                 find ability
                     statements
       own negotiate
                                            results disagree
                                     point
       healthy manage involved
   listen because
                                                         natural
      cognitive just
  definition teachers
                                           words beliefs
      answers disagreement time unique want example
                             time
       specific life
                                     disagreements
               good honest personal
                        use
                                                   behaviors
 examples
       analyze other ideas
                                         provide friends
                    friend code argument explain variety
                    skills
                            different identify
                            actions learned perspectives
```

### **Table of Contents**

Assessing My Conflict Management Knowledge (Pretest)	2
Unit 1: Introducing Conflict Management	4
Unit 2: Understanding How I Manage Conflict	6
Unit 3: Understanding Anger	10
Unit 4: Understanding Why the Conflict Happened	14
Unit 5: Choosing My Actions During a Conflict	15
Unit 6: Understanding Others During a Conflict	18
Unit 7: Finding Solutions	21
Unit 8: Conflict Management—Putting It All Together	24
Assessing My Conflict Management Knowledge (Posttest)	27

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### **Assessing My Conflict Management Knowledge (Pretest)**

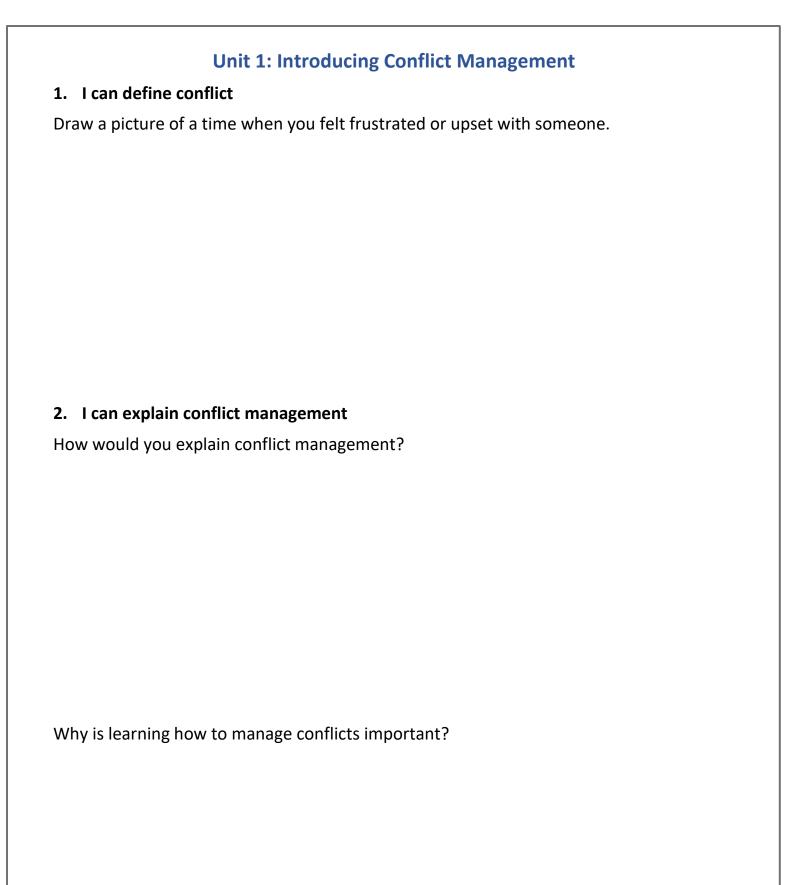
For each statement, mark or color in the emoji for Like Me, Not Sure, or Not Like Me.

### Conflict Management Questionnaire K-2

Student ID \_\_\_\_\_ Date When I am mad at a friend, I think about what I 1. want to say before I say it. I tell my friends how I feel even when they 2. disagree with me. When a friend is upset with me, I think about 3. what happened and possible misunderstandings. When I have a disagreement with someone, I try 4. to work it out so everyone feels better. If two friends are arguing, I try to help them 5. understand each other. NOT LIKE ME When my friends disagree with me, I try to 6. understand how they are feeling. During a disagreement, I listen to others' 7. thoughts and feelings. If I become angry, I can calm myself. 8. NOT LIKE ME When I experience a disagreement, I know there 9. are different ways I can respond. During a disagreement, I choose how I respond 10. to others.

Count your responses in each column:

- How many marks did you have in the category Like Me?
- How many marks did you have in the category Not Sure?
- How many marks did you have in the category Not Like Me?



# 3. I can explore conflict responses



I acted like a shark when ...



I acted like a turtle when ...



I acted like an owl when ...

# **Unit 2: Understanding How I Manage Conflict**

5. I can explain *pause and ponder* Pause and ponder means ... Pause and ponder when ...

### 6. I can pause and ponder to explore conflict responses in myself

For each scenario your teacher reads, put an X in the column showing which conflict response you would use, whether shark, turtle, or owl.

**Exploring Conflict Responses** 

	Shark	Turtle	Owl
1.			
2.			
3.			
4.			
5.			
6.			
7.			
8.			
9.			
10.			

What is your usual response to conflict? Are you usually a shark, a turtle, or an owl? How do you know?

### 7. I can name a Conflict Management Strategy that is my strength

Explain each of the Conflict Management Strategies you have learned so far.



## **Explore conflict responses**



### Pause and ponder

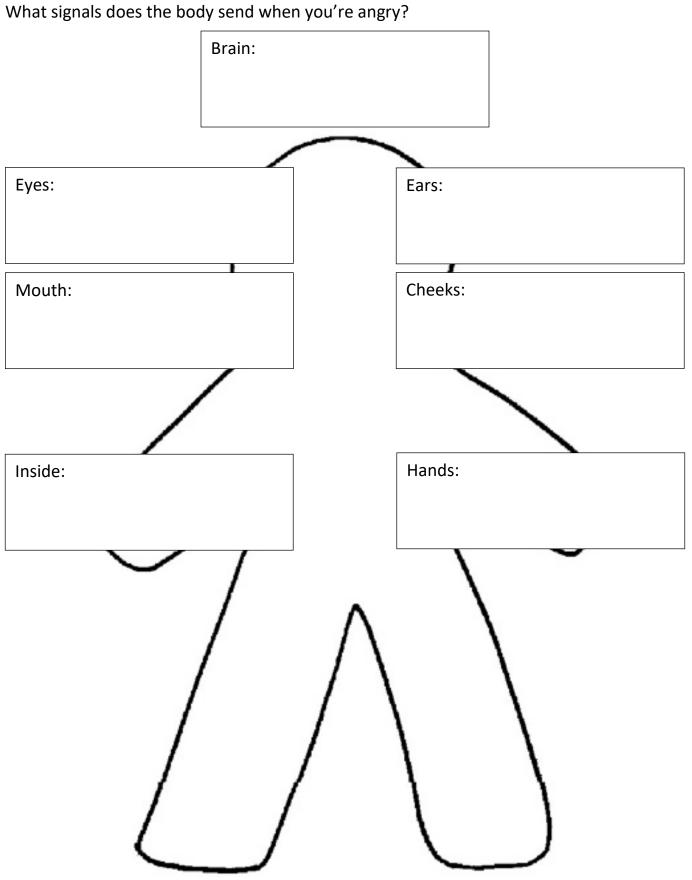
Which Conflict Management Strategy is easier for you?

How could you help someone who found this strategy difficult? What would you say to them?

Draw a proce	, , , , , , , , , , , , , , , , , , , ,	doing the strate	51.		

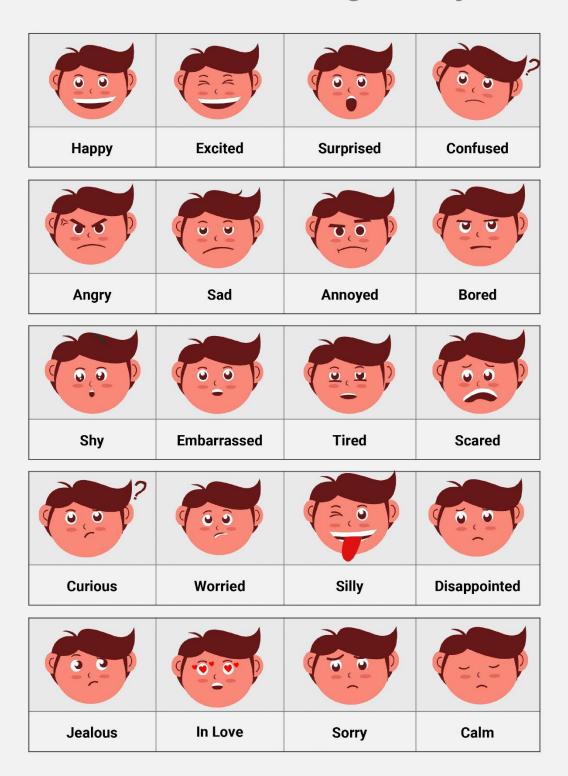
# **Unit 3: Understanding Anger**

### 8. I can explain what happens to my body when I feel angry



To manage my anger, I will	9. I can explain how to <i>m</i>		•	
	To <b>manage my anger</b> , I wil	l		

# **How Are You Feeling Today?**



From Template.net

10. I can identify feelings underneath anger			
Draw an iceberg. For each se	cenario you hear,	, think about what other feelings are pos	sible.
© 2024 Noonan & Gaumer Erickson	CCCFramework org	Conflict Management Lessons [Primary], Unit 3	13

# **Unit 4: Understanding Why the Conflict Happened**

11. I can explain why uncovering reasons for the disagreement is important In the scenario about Katie and Dawn, what did each person say and do that could have been confusing? Is there another way to look at the disagreement?

# **Unit 5: Choosing My Actions During a Conflict**

### 13. I can plan my response

For each scenario, decide *when* you respond by choosing red light, yellow light, or green light. Then decide *how* you will respond by acting like a shark, a turtle, or an owl. Predict the outcome of the situation based on your response.

	Scenario	Is this a red light, yellow light, or green light moment?	Will you respond like a shark, a turtle, or an owl?	Predict the outcome based on your response.
1.	You forgot to fill out your reading log at home, and the teacher asked you to stay in from recess to do your reading. You feel frustrated			
	because you want to go to recess. Your fists are clenched, and there are tears in your eyes. You want to shout at the teacher.			
2.	You told your friend it was your turn to play with the basketball, but he ran ahead of you and got it first. You feel disappointed but notice some of your other friends playing on the slide, which seems fun.			

Scenario	Is this a red light, yellow light, or green light moment?	Will you respond like a shark, a turtle, or an owl?	Predict the outcome based on your response.
3. Your brother said you weren't as smart as he is because it took you a long time to learn to tie your shoes. You know your brother loves you, but you wish he wouldn't make fun of you.			
4. You love playing games on the iPad during free time, but all the iPads are taken. You know that the teacher will set the timer and you will probably get to use an iPad next.			
5. You told your friend that you were getting a new video game for your birthday. He yelled at you and said, "Quit bragging!" You don't understand why he is mad, but he really hurt your feelings.			

# 15. I can practice voicing my perspective Use the sentences "I feel \_\_\_\_\_\_ when \_\_\_\_\_ " and "I think \_\_\_\_\_ because \_\_\_\_\_\_" to *voice your perspective* on:

- 1. Chocolate or vanilla ice cream
- 2. Reading books or drawing pictures
- 3. Watching TV or playing a game
- 4. Singing or dancing
- 5. Working at the math center or at the reading center
- 6. Cats or dogs
- 7. Hamburgers or hot dogs
- 8. Playing in the snow or swimming
- 9. Cake or cookies
- 10. Basketball or soccer

# **Unit 6: Understanding Others During a Conflict**

17. I can explain why seeking to understand perspectives is important
Seeking to understand perspectives means

When I seek to understand perspectives, I ...

# 18. I can practice seeking to understand perspectives

Your mom	What could be the reasons your mom	What emotions might she
raises her	says no to candy?	be feeling?
voice and		
says, "No!"		
when you ask		
for money to		
buy candy.		

Your friend is calling you names.	What could be the reasons your friend is calling you names?	What emotions might he be feeling?
Your sister won't talk to you.	What could be the reasons your sister isn't talking to you?	What emotions might she be feeling?
Your friend won't play with you during recess.	What could be the reasons your friend won't play with you?	What emotions might she be feeling?
Your dad won't let you leave the table until you have taken a few bites of vegetables.	What could be the reasons your dad is making you eat your vegetables?	What emotions might he be feeling?
Your teacher says you can't go out to recess unless you wear your coat.	What could be the reasons your teacher is making you wear a coat?	What emotions might she be feeling?

words what they have said.  Mr. Wolf said  Little Red said	
Little Red said	
Mr. Giant said	

### **Unit 7: Finding Solutions**





#### Step 1: Red

Partner A voices their perspective by explaining how they feel and what they want.



#### **Step 2: Orange**

Partner B summarizes what Partner A has just said.



#### Step 3: Yellow

Partner B voices their perspective by explaining how they feel and what they want.



#### Step 4: Green

**Partner A summarizes** what Partner B has just said.



#### Step 5: Blue

Partner A shares a few ideas for resolving the conflict.



#### Step 6: Indigo

Partner B shares a few ideas for resolving the conflict.



#### Step 7: Violet

Together, both partners decide what to do next and how to resolve the conflict.

20. I can explain finding a solution
Draw a rainbow that has the seven colors in it so that each step of <i>finding a solution</i> is represented.
21. I can practice finding a solution
Think about how your character, Jamie or Taylor, will <b>voice their perspective</b> .
My character's perspective:
• I feel
when
• I think
because

22. I ca	ın explain	how to <i>he</i>	lp others	find solutions	
----------	------------	------------------	-----------	----------------	--

Think about how your character(s), the three little pigs or the wolf, will voice their

perspective.		tire time of metre p		
My character's persp • I feel	ective:			
when				
• I think				
because				
23. I can practice hel			our dossmatos Tur	o studonts will act
Practice <i>helping othe</i> out a disagreement, a	-	-		o students will act
If you are in the disag	reement, <i>voic</i> hink		i <b>ve</b> by using "I feel _ "	when

If you are *helping the others find a solution*, remember to help them use each color of the rainbow.

### **Unit 8: Conflict Management—Putting It All Together**

### 24. I can explain how to use the Conflict Management Strategies

For each scenario that you hear, think about the different responses, predict what could happen if you used each response, and name the Conflict Management Strategies you could use to resolve the conflict.

- What are some reasons for the conflict?
- What could happen if you acted like a shark?
- What could happen if you acted like a turtle?
- What could happen if you acted like an owl?
- Explain how you would use the Conflict Management Strategies to resolve the conflict.

### 25. I can practice identifying the Conflict Management Strategies

Cut out each icon and choose nine to place or glue in the spaces on the bingo card. Listen as your teacher reads clues that describe each strategy.

**Conflict Management Strategies Bingo Card** NGER ICEBE anger For me... big feelings EXPLORE CONFLICT RESPONSES UNCOVER REASONS FOR THE DISAGREEMENT VOICE MY PERSPECTIVE **PAUSE AND PONDER MANAGE MY ANGER** SEEK TO UNDERSTAND PERSPECTIVES HELP OTHERS FIND SOLUTIONS LISTEN AND SUMMERIZE **PLAN MY RESPONSE FIND A SOLUTION** 



### **Assessing My Conflict Management Knowledge (Posttest)**

For each statement, mark or color in the emoji for Like Me, Not Sure, or Not Like Me.

### **Conflict Management Questionnaire K-2**

Student ID \_\_\_\_\_ **Date** When I am mad at a friend, I think about what I 1. want to say before I say it. I tell my friends how I feel even when they 2. disagree with me. When a friend is upset with me, I think about 3. what happened and possible misunderstandings. When I have a disagreement with someone, I try 4. to work it out so everyone feels better. If two friends are arguing, I try to help them 5. understand each other. NOT LIKE ME When my friends disagree with me, I try to 6. understand how they are feeling. During a disagreement, I listen to others' 7. thoughts and feelings. If I become angry, I can calm myself. 8. NOT LIKE ME When I experience a disagreement, I know there 9. are different ways I can respond. During a disagreement, I choose how I respond 10. to others.

How many marks did you have in the category <i>Not Like Me?</i> Complete the chart below by drawing or writing about the strategies that are your strengths and areas for growth.					
Strengths in conflict management	Areas for growth in conflict management				
Strengths in connect management	Areas for growth in connect management				

Count your responses in each column:

How many marks did you have in the category Like Me?

How many marks did you have in the category Not Sure? \_\_\_\_\_