

# To communicate **respectfully**, I can...

1. Identify communication types





- <sup>2</sup> 2. Find my feelings
  - 3. Show empathy





- 4. Voice my feelings
  - 5. Listen and summarize





- 6. Show respect without words
- 7. Speak my mind and be kind





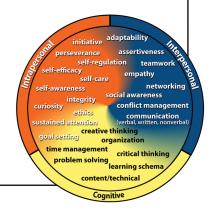
- 8. Respect my boundaries
- 9. Do my part





10. Predict outcomes





# My Assertiveness Workbook [Intermediate]

This supplemental workbook for students corresponds directly to the *Assertiveness Lessons* [Intermediate] (www.cccframework.org). These activities are designed to be completed over time.

```
correctly practice recognize passive
                         practice
expressing while
                                          brainstormed
                                                    understand
              wheel understanding '
                                       interact feel
   risk lesson issue talk person lessons Speaking aggressive talk person
                                             Provide
                          basics time 1
    display feeling learning own means
             discuss discuss write
    friends
        explain
                                 express words school respectful
feelings
                   pairs using control mean better component listener need
         wants
                                                       speaker
       paraphrasing
     couple reflection ask helps
                               successfully respecting
                                  complex
             someone behaviors important
                                            needs student
        paraphrase information Target assertive
                                                         interpersonal
       think other
                               thoughts tables brainstorm
                    definition
                                         discussion
                         something
             others
               components
                                    CCCFramework,org
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Recommended citation: Heger, E., Noonan, P. M., & Gaumer Erickson, A. S. (2024). *Assertiveness lessons* [Intermediate] [Teacher lessons and student workbook]. College & Career Competency Framework. <a href="https://www.cccframework.org/competency-lessons-and-student-workbooks/">https://www.cccframework.org/competency-lessons-and-student-workbooks/</a>

# **Assessing Your Assertiveness Knowledge (Pretest)**

Pretest: Complete a short knowledge test to help you (and your teacher) get a better understanding of your current level of assertiveness. As you take the test, it's important to keep in mind that you won't be graded on it. Just be reflective and honest.

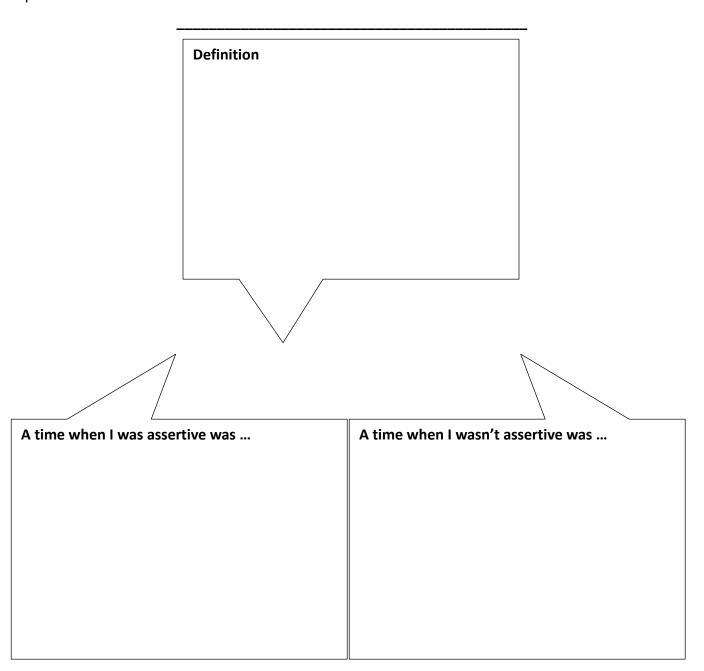
Assertiveness Knowledge Test: www.cccstudent.org

Code (provided by your teacher):	
<b>Items 1–17:</b> As you read each item, pause and think represents you.	for a moment. Then mark the response that best
Items 18–36: This part measures your knowledge of actions that would be most effective in building you	
Once you've completed the <i>Assertiveness Knowledg</i> can complete the next section.	e Test, be sure to keep the Results page open so you
Look over Items 1–17 and identify items you rated he three of these items in the table under the column I	igh, indicated by checkmarks shaded in green. Write My strengths in assertiveness.
Then, identify items you rated low, indicated by checitems in the table under the column <i>My areas for gr</i>	•
My strengths in assertiveness	My areas for growth in assertiveness
(checkmarks shaded in green)	(checkmarks shaded in pink or red)
1.	1.
2.	2.
3.	3.
Next, write down your score on the knowledge test:	
Multiple-choice score:/17%	

# **Unit 1: Introducing Assertiveness**

### 1. I can define assertiveness

Write "Assertiveness" at the top of this diagram. Then use your own words to define assertiveness in the top bubble.



# 2. I can explain communication types.

Return to the diagram. In the bottom left bubble, write about a time when you were assertive.

# 3. I can identify communication types

Return to the diagram. In the bottom right bubble, write about a time when you were not assertive.

Cut out the behavior statements and place them in the correct columns on the Communication Types

**Communication Types** 

Passive behaviors	Assertive behaviors	Aggressive behaviors

### **Behavior Statements**

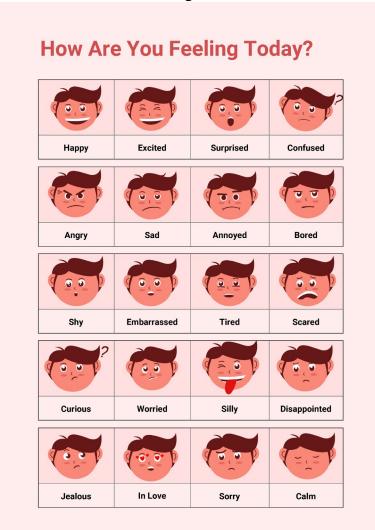
Avoiding others	Being afraid to speak up	Controlling groups
Focusing on what others say	Glaring and staring at others	Grimacing or rolling your eyes
Interrupting others	Looking down	Making eye contact
Participating in groups	Speaking loudly	Speaking softly
Valuing yourself and others	Valuing yourself less than others	Agreeing with others no matter what they say
Crossing arms and standing too close	Showing expressions that match how others feel	Showing expressions that match how you feel
Slouching and turning away from others	Speaking at a conversational tone	Valuing yourself more than others
Considering only your own feelings and making demands of others	Speaking openly but without interrupting or disrespecting others	Expressing your wants, needs, and thoughts respectfully while considering others' wants, needs, and thoughts



# **Unit 2: Using Assertiveness to Express Emotions**

# 4. I can explain how to find my feelings and voice my feelings

# **Feelings Chart**



From Template.net

Think about a time when you didn't express your emotions appropriately. Write about the situation and what you will do the next time you experience big feelings.

A time when I didn't express my feelings appropriately was		

The next time I have strong emotions, I will say	 	

# 5. I can find my feelings and voice my feelings

For each scenario in the following table, use the Feelings Chart to name three emotions you might feel. Then write a sentence that voices one or more of your feelings.

Scenario	Write three feelings you might have	Write how you would <i>voice</i> your feelings
Example: Your mom told you that you have to go to a family event and will miss soccer practice.  1. You told your friend you didn't want to play video games after school, and now he won't talk to you.	<ul><li>Mad</li><li>Disappointed</li><li>Guilty</li></ul>	I feel disappointed when I miss soccer practice, because I was looking forward to learning a new skill.
You are explaining to your mom that you are the fastest runner in PE class.		
3. You are telling your teacher that you lost your homework.		

	Scenario	Write three feelings you might have	Write how you would voice your feelings
4.	Your teacher just showed you a math problem that you don't understand.		
5.	Your brother said you broke his PlayStation even though you didn't.		
6.	You are telling your friend about how you got an A on your writing assignment.		
7.	Your friend asked if they could copy your homework.		
8.	You are explaining to your mom that you were absent from school and now have a lot of make-up work.		

# **Unit 3: Understanding Myself**

# 6. I can identify situations when it is difficult to express my wants, needs, and thoughts

For each scenario in the following table, pause and think about how difficult it would be for you to speak up and communicate your ideas or ask for help.

How difficult would it be for you to speak up if	Easy	Very Hard	What could you say to voice your feelings respectfully?
<b>Example:</b> You don't like what your mom made for dinner.	4	<b>→</b>	I feel grateful when you make dinner, but the food doesn't taste good to me.
Your friends want to go to a movie, but you want to play video games.	•	•	
2. You are working on a group project, and someone isn't doing their share of the work.	4	•	
3. Your friend is telling people things about you that aren't true.	•	•	
4. You don't understand how to do your math problems, and you need help from the teacher.	•	•	

How difficult would it be for you to speak up if	Easy	Very Hard	What could you say to voice your feelings respectfully?
5. You see an older student making fun of a younger student.	<b>←</b>	•	•
6. Your older sibling is mad at you about something.	4	•	
7. Your friends are planning to cheat on their science quiz and asked you to cheat too.	4	•	
8. You are working on a group project, and someone in the group is telling everyone what to do and not listening to others' ideas.	4	•	
9. Your friends all think basketball is the best sport, but you like soccer better.	•	•	

### 7. I can identify communication types in myself

Think about how you would feel in each of the following scenarios. Determine how you would react, and circle your response.

- 1. You were really excited to play soccer with your friends, but at the last minute, they changed their minds and decided to go to the movies instead. Would you:
  - a. shrug your shoulders and say, "Okay, whatever you guys want to do"
  - b. explain that you would rather play soccer and suggest that everyone go to the movie next week
  - c. raise your voice, cross your arms, and say, "We never do what I want to do!"
- 2. You were sick and missed a few days of school. You have a lot of homework, and you don't understand how to do any of it. Would you:
  - a. avoid asking the teacher for help because you don't want her to think you're dumb
  - b. ask the teacher for help and explain that you are feeling stressed about getting all the work done
  - c. become overwhelmed and yell, "I don't understand any of this, and I will never get it all done!"
- 3. You see some older kids making fun of some younger kids while they are waiting for the bus. Would you:
  - a. feel bad for the younger kids but avoid getting involved
  - b. tell the older kids to leave the younger kids alone and remind them about how they felt when they were younger and had to ride the bus with older kids
  - c. get angry and shout, "Leave them alone. You're being a jerk!"
- 4. Your group is trying to finish their science project on time, but one member of the group hasn't done any of the work. Would you:
  - a. ignore them and do the work yourself
  - b. explain that you don't want a lower grade for turning it in late and ask the group member when they plan to finish their portion of the project
  - c. raise your voice and say, "If we get a lower grade for turning this in late, it's all your fault!"
- 5. You made plans to play video games with your friends after school. Your mom just told you that you need to mow the lawn as soon as you get home from school. Would you:
  - a. avoid telling your mom that you had plans
  - b. tell your mom that you made plans with your friends and ask if you could mow the lawn tomorrow
  - c. roll your eyes and say, "It's not fair that I always mow the lawn!"
- 6. Your sister borrowed your iPad and accidentally broke it. Would you:
  - a. shrug your shoulders and avoid saying anything
  - b. tell her that you know it was an accident and suggest that she help you pay for a new one
  - c. threaten to break something of hers

8. I can explain how to respond assertively to scenarios
Change each passive or aggressive scenario to be more assertive.
Some kids are playing basketball at recess, and you would really like to join them, but you sit and watch their game from a distance. How could you change your passive reaction to be more assertive?
You don't understand how to do one of your math problems, but you are afraid to ask for help, so you skip that problem. How could you change your passive reaction to be more assertive?
You see a couple of older students making fun of one of your friends, but you don't want them to start making fun of you, so you walk away. How could you change your passive reaction to be more assertive
Your older brother has eaten the piece of chocolate cake you were saving in the refrigerator. You glare a him, slam the refrigerator door shut, and stomp out of the room. How could you change your aggressive reaction to be more assertive?
You want to play soccer at recess, but by the time you get outside, both teams have already been chosen. You shout at your best friend, "Thanks for saving me a spot!" How could you change your aggressive reaction to be more assertive?

but it isn't yours. You yell, "That's not aggressive reaction to be more asserti	mine! I'm not picking it up!" How could you change your ive?
9. I can explain how to respect my b	oundaries
Complete the prompts below to help o	define your boundaries.
Respecting my boundaries means	
My boundaries include:	
l	
3	
10. I can describe Assertiveness Strate	egies that are my strengths
	egy and write about a time when you demonstrated this strategy

# **Unit 4: Understanding Others**

# 11. I can think about others' feelings

Identify two feelings the character might be feeling. Then write about a time you yourself felt the same way.

Scenario	Feelings	A time when I felt the same
Goldilocks and the Three Bears: Imagine you are Papa Bear and that you have just come home from a walk with your family. You discover your house has been broken into, someone's eaten your food, and several pieces of your furniture are broken.	Papa Bear feels	
The Three Little Pigs: Imagine you are one of the little pigs and there is a scary wolf outside your house threatening to blow it down.	The little pigs feel	
Cinderella: Imagine you are the prince and that Cinderella has just run out of the ball. You are left holding one of her shoes.	The prince feels	
Jack and the Beanstalk: Imagine you are the giant and that a small boy has just climbed up a beanstalk and stolen some of your magical possessions.	The giant feels	

# 13. I can explain how to show empathy

Conduct an empathy interview with a partner. Ask your partner the questions in the left column of the table and write down their responses. Once you have interviewed each other, identify times when you felt the same way as your partner, and write your responses in the right column.

Interview	A time when I felt the same was
When have you felt confused about something?	I felt confused when
When have you felt nervous or anxious about something?	I felt nervous or anxious when
When have you felt excited about something?	I felt excited when
When have you felt sad or hurt about something?	I felt sad or hurt when
When have you felt surprised about something?	I felt surprised when

# **Unit 5: Showing Respect for Others**

# 14. I can explain how to show respect without words

List ten ways you can **show respect without words**.

# 15. I can show respect without words

Use the table below to help form arguments for a topic you will debate.

Opinion Statement:	
Agree Group: What are three reasons why others	<b>Disagree Group:</b> What are three reasons why
should agree with the statement?	others should disagree with the statement?

# Write about a time when you had big feelings. Some examples are learning something new and challenging, winning a sports competition, or your friend moving to a different town. Include details in your writing that relate to how you felt and what you did. Listen as your partner reads their story. Then use the sentence stems below to summarize your partner's experience: • You just told me that \_\_\_\_\_ You said you felt \_\_\_\_\_\_ After summarizing, ask a question to learn more. Example questions include:

16. I can listen and summarize and show respect without words

• Did I summarize that correctly?

# **Unit 6: Communicating Assertively**

### 19. I can speak my mind and be kind

Develop a short script for your assigned scenario by adding an assertive statement.

### **Scenarios:**

- 1. Zack is upset with Paden for losing his football during recess. Zack yells at Paden and says, "That football was new, and now I am probably going to get in trouble for losing it. It's all your fault!" How can Paden communicate assertively?
- 2. Eva is avoiding eye contact and barely speaking to Luz because Luz forgot to save her a place at lunch. How can Luz communicate assertively?
- 3. Caitlin and Brock are working on a science project together. Brock tells Caitlin what to do, and when she tries to share an idea, he tells her that his ideas are better. How can Caitlin communicate assertively?
- 4. Lindsey's mom asks her to help her sister with her reading homework. Lindsey would rather watch her favorite TV program, so she rolls her eyes, stomps her feet, and says, "Why do I have to help her?" How can Lindsey's mom communicate assertively?
- 5. Mrs. Davis just explained how to do a math problem, but Kaylee is really confused. When Mrs. Davis asks if anyone has a question, Kaylee looks down and doesn't say anything. How can Kaylee communicate assertively?
- 6. Seth is working with Jill on a research project about monarch butterflies. Jill hasn't done any of the work, and when Seth asks her to write a paragraph about their life cycle, she shrugs her shoulders and says, "Whatever." How can Seth communicate assertively?
- 7. Mary missed a basket during the basketball game in PE, and her team lost. Sarah tells Mary that she doesn't ever want to be on Mary's team again and that it was Mary's fault they lost. How can Mary communicate assertively?
- 8. Anthony promised Jordan he could be on his soccer team at recess, but when Jordan gets out to recess, Anthony's team already has enough players. Jordan shrugs his shoulders and walks away from the game. How can Jordan communicate assertively?
- 9. Serena invites Madison to hang out after school, but Madison would rather go to another friend's house and watch movies. How can Madison communicate assertively?
- 10. Carla and Dalton are working on an art project. Dalton has asked Carla to share her ideas several times, but she just says, "It's okay. Whatever you think is best." How can Carla communicate assertively?

Assertive Statement		
Part 1: show empathy:	 	 

Part 3: <b>speak my mind and be kind</b> :	 	 

# 20. I can speak my mind and be kind to respect my boundaries

Determine the boundary being crossed in each of the following scenarios. Then create a three-part assertive statement for each scenario.

Scenario	What boundary is being crossed?	Three-part assertive statement
Your brother and his		
friends are playing video games at your		
house, and they are		
using your game		
controller without		
asking.		
Your friend is being		
sent to the office for		
getting into a fight		
that you saw. He asks you to tell the		
principal that it was		
the other person's		
fault even though		
you saw him start		
the fight.		
Your friend Peter calls you a know-it-all		
because you earned		
a perfect score on		
your science test.		

=	now how to <i>speak your mind and be k</i> rson if this happens again? Write an as	<b>cind</b> to <b>respect your boundaries</b> , what will you sertive statement.
art 1: <i>show er</i>	npathy:	
art 2: <i>voice m</i> y	feelings:	

# **Unit 7: Making Communication Choices**

### 21. I can explain how to predict outcomes

### 22. I can predict outcomes for situations I experience

For each of the following scenarios, *identify the communication type*, *predict the outcome* of the situation based on the communication type, and brainstorm how the person can use assertiveness to create a more positive outcome for the situation.

**Example Scenario:** Melissa's friends Rachel and Stephanie had a disagreement. Rachel said to Melissa, "If you talk to Stephanie, I will be mad at you too!"

- What communication type did Rachel use toward Melissa?
   She used aggressive communication because she threatened Melissa.
- Predict the outcome.

They could start yelling at each other and make the argument worse.

What could Melissa do to communicate assertively to Stephanie?
 She could say, "I understand that you are upset with Stephanie right now, but I care about both of you, so I don't want to get in the middle of things. Please talk to Stephanie so you can resolve your disagreement."

	nmunication type did David use toward Javier?
Predict t	ne outcome.
What co	Ild Javier do to communicate assertively to David?
o 2: Kinle	y is bragging about how much better she did on her solo at the music competiti
nd Leslie What co	nmunication type is Kinley using toward Leslie?
nd Leslie What co	
nd Leslie What co	nmunication type is Kinley using toward Leslie?
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Scenario 1: Javier's friend David yelled, "You're such a cheater!" during the basketball game at recess,

What could Danielle do to communicate assertively?  an change passive and aggressive communication into assertive communication ivity 21, you watched Mindful Choices (www.cccframework.org/asrt-lessons-int/#choices). Reyou wrote about Jayden reacting passively or aggressively. could Jayden say and do to communicate assertively using the strategies show empathy, voices, and speak my mind and be kind?	• P	יבטונו נווכ טעננטוווב.
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Scenario 3: Danielle is having trouble understanding her math assignment. She knows she needs to

# **Unit 8: Assertiveness—Putting It All Together**

### 24. I can explain how to do my part

Use the strategy **do my part** to analyze one of these quotes:

- One pair of hands can achieve great things, but another pair catches you when you fall.
- The strength of one's resolve can carry one across great distances, but imagine the power of collective will. Nothing will ever stand in your way.
- As an individual, you can accomplish big things, but as a team, you are part of something bigger than yourself.
- Teamwork is not just about cooperation, is more than following orders, is not just about having structure. Teamwork is about sharing a common passion. It's about communication. It's about having mutual respect for one another.
- In triumph and in failure, a team sticks together. There may be star players in a team, but you can only achieve so much [alone].
- As individual intellect, strength, skill, hard work, and determination all have limitations, only through teamwork can a man transcend and soar above his own personal limitations.

What does your quote mean?				
plain how your quote relates to the four things you need to do when you <b>do your part</b> : communicate eas respectfully, encourage others to share their ideas, listen to others' ideas, and work together to mplete the task.				

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## 25. I can identify Assertiveness Strategies

Match the Assertiveness Strategy to its description.



- 1. Identify communication types
- a. I will communicate how I feel and why.



- 2. Find my feelings
- b. I will stop and think about someone else's feelings.



- 3. **Show empathy**
- c. I will communicate my ideas and thoughts respectfully when in a group. I will also listen to others' thoughts and ideas so we can decide how best to complete the task.



- 4. Voice my feelings
- d. I will use my own words to explain the most important parts of what someone else has said.



- 5. Listen and summarize
- e. I can tell if someone is being passive, assertive, or aggressive.



- 6. Show respect without words
- f. Before making a decision, I will stop and think about what will happen if I'm passive, assertive, or aggressive.



- 7. Speak my mind and be kind
- g. I explain what I want to happen as part of an assertive statement.



- 8. Respect my boundaries
- h. I will set guidelines, or boundaries, about what I will or will not do in challenging situations.



9. Do my part

i. I will make eye contact with the other person, keep my hands and feet still, and focus on what they say.



- 10. Predict outcomes
- j. I can stop and think about my feelings.

Which Assertiveness Strategy do you use most often? Provide an example of when you used it.			
Which Assertiveness Strategies were difficult for you to match to their descriptions?			
Which Assertiveness Strategies do you want to practice more? When could you practice these strategies?			

# 26. I can demonstrate what I know about assertiveness by doing my part

Research one of the following famous teams, who accomplished challenging tasks by working together:

- 1992 Men's Basketball Dream Team: www.youngupstarts.com/2012/09/03/the-10-best-teamsever-assembled-and-what-we-can-learn-from-them
- Sherlock Holmes and Dr. Watson: www.youngupstarts.com/2012/09/03/the-10-best-teams-everassembled-and-what-we-can-learn-from-them
- Rogers and Hammerstein: www.youngupstarts.com/2012/09/03/the-10-best-teams-everassembled-and-what-we-can-learn-from-them
- Cirque du Soleil: www.fastcompany.com/1724123/cirque-du-soleil-very-different-visionteamwork
- Apollo 11 Team: www.youngupstarts.com/2012/09/03/the-10-best-teams-ever-assembled-andwhat-we-can-learn-from-them
- Geese: www.billgosling.com/blog/5-things-geese-can-teach-you-about-teamwork

Collaborate and *do your part* to create a presentation that includes responses to these questions:

- What did your team accomplish?
- How did members of the team do their part and complete a task?
- What can we learn from your team?

Reflect on your use of the strategy do my part. Use the Do My Part Reflection Rubric, on the next page, to rate how well you applied the strategy while working on the group project.

# **Do My Part Reflection Rubric**

I fully demonstrated   I did my part some of   I found doing my part			
	doing my part.	the time.	challenging.
I listened to others as	When group members	I somewhat <i>showed</i>	For much of the time
they shared their	shared ideas, <i>I showed</i>	respect without words	
ideas.	·	-	we were working
ideas.	respect without words	when others shared	together, I didn't <b>show</b>
	by focusing on what	their ideas, but there	respect without words,
	they were saying and	were times when I	and I didn't <i>listen and</i>
	making eye contact. I	didn't <i>listen and</i>	summarize when
	listened and	<b>summarize</b> their ideas.	group members shared
	summarized what was		their ideas.
	said.		
I clearly and	I continually	I partially shared my	I was unable to do all
respectfully	communicated my	thoughts and ideas	of the parts of the
communicated my	thoughts and ideas	assertively but not	assertive statement
own ideas.	about what the group	always. It was	(show empathy, voice
	should do by <b>showing</b>	sometimes hard for me	my feelings, and speak
	empathy, voicing my	to <b>speak my mind and</b>	my mind and be kind)
	feelings, and speaking	<b>be kind</b> and directly	during the project.
	my mind and being	state my ideas.	
	kind.		
I helped others	Each time I noticed a	I encouraged others to	I noticed when others
reframe their passive	group member	reframe their passive	were using passive or
or aggressive	communicating	or aggressive	aggressive
communication to be	passively or	communication a	communication, but I
more assertive.	aggressively, I	couple of times.	didn't encourage them
	encouraged them to		to reframe their
	use assertive		communication to be
	communication and do		more assertive.
	their part.		
As a group, we worked	We developed and	We were able to create	Our group was unable
together to develop a	followed a plan to work	a plan and work	to work well together.
plan for completing	together, and each	together somewhat,	As a group, we didn't
the project, and each	member	but each member	do our part.
member did their part.	communicated	didn't <b>do their part</b>	
	assertively and	completely. We didn't	
	collaborated to	communicate	
	complete the project.	assertively the whole	
	1 -1 -3	•	
		time.	

# **Assessing Your Assertiveness Knowledge (Posttest)**

Reflect on your assertiveness. Describe your strengths and your areas for growth.

Strengths in assertiveness	Areas for growth in assertiveness
1.	1.
2	2
2.	2.
3.	3.